

Payment and Refund Policies

Below are our payment and refund policies for all FITC related sessions, across all genres.

Payment Policies

- Fees are in English pounds (£)
- FITC accept cash, cheque and bank transfer payments.
- Only pay cash in person. Do not send via postal payments.
- A cheque in pounds (£) must be drawn on a bank/building society in the United Kingdom. Checks payable in another currency must be drawn on banks in the same country as the currency. By sending your cheque, you are authorising FITC, at its discretion, to use the information on your cheque to make an electronic debit from your account for the amount of your cheque; no additional amount will be added. Contact FITC to learn about other payment options if you prefer not to have your cheque used in this way.
- Services may be withheld for non-payment of fees.
- All payments must be made prior to the course or club starting.
- FITC reserves the right to increase their prices at any time.
- If a cheque received by FITC is sent back by the bank/building society, FITC reserves the right to add an additional £5.00 charge to the payee.

Refund Policy

Our refund policies differ between programmes, so please read the whole policy in full.

- Refunds (where applicable) will be in English pounds (£)
- Cash refunds are not available.
- Refunds will not be given if your child is stopped from attending the sessions due to bad behaviour or bad sportsmanship.
- Refunds for absent sessions will not be considered if Nicky Fitch is not notified prior to the session starting.
- **Schools Coaching:**
FITC will only issue a refund if we cancel the session. We do not accept any responsibility for sessions cancelled by the school. Also failure to attend the session will not result in a refund.
- **Holiday Camps/Recreational Classes/Elite and Academy:**
FITC will only issue a refund if we cancel the session. Failure to attend the session will not result in a refund.
If a participant is stopped from attending due to injury or illness we will credit them for the next course/club to the same value. For this to be an option, Nicky Fitch must be notified prior to the session/club starting.
- **Birthday Parties**
Non-refundable